

Anchor & Flow Wellness Co.

1551 North Walnut Ave, New Braunfels, Texas 78130

Phone: (830) 358-7770 Email: anchorandflowco@gmail.com

CONSUMER ACCESS TO HEALTH RECORDS AND CONSUMER COMPLAINTS

Pursuant to TX House Bill 4224 Section 181.105 of the Texas Health and Safety Code, please be advised of the following:

A. HOW TO REQUEST ACCESS TO HEALTH CARE RECORDS FROM ANCHOR & FLOW WELLNESS CO.:

1. To request access to health care records:

- **Who to contact:** Anchor & Flow Wellness Co.
- **How to submit a request:** Submit a records request by email, phone, or in person at the office.
- **What information the patient must provide:** The patient's name and sufficient identifying information to locate the requested health care records.
- **The timeframe for your response:** Requests will be handled in accordance with applicable Texas and federal law.

B. HOW TO CONTACT THE DISCIPLINARY / LICENSING AUTHORITY FOR ANCHOR & FLOW WELLNESS CO.:

1. The name of the disciplinary/licensing authority is the Texas Board of Chiropractic Examiners (TBCE)

2. Contact information for the Texas Board of Chiropractic Examiners (TBCE):

- Website: <https://www.tbce.texas.gov>
- Email: licensing@tbce.texas.gov
- Phone Number: (512) 305-6700
- Fax Number: (512) 305-6705
- Address: 1801 Congress Avenue, Ste. 10.500, Austin, Texas 78701-1319

C. HOW TO FILE A CONSUMER COMPLAINT AS DESCRIBED BY SECTION 181.103 OF THE TEXAS HEALTH AND SAFETY CODE (CHAPTER 181):

1. How to file a complaint under Texas Health and Safety Code Section 181.103:

<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>

2. Where to file a complaint under Texas Health and Safety Code Section 181.103:

<https://www.texasattorneygeneral.gov/consumer-protection>

3. Any applicable process for filing directly with your entity: Consumers may contact Anchor & Flow Wellness Co. directly using the contact information listed above to submit a complaint.